



**REQUEST FOR TECHNICAL ASSISTANCE
ONLY FOR DEALERS**

Name and surname

Phone number

N.purchase order

Business name

Fill in this sheet for each product	
Eplus Article	
Motor	
Firmware version of the kit	
Display installed on the e-bike	
Serial number / codes indicated on the label	
Problem encountered Defect description, any error codes	
Engine diagnosis With which system / program? Software version? Any signal detected by the diagnosis?	

Send the request to support@eplus.bike with the product photo attached.